

“Life of the Building” Limited Warranty

Best Sign Systems warrants all interior “ES”, “MP” ImPressions and Lucent sign systems against any defect due to faulty material or workmanship for the “life of the building” in which it is originally installed. This warranty specifically does not cover normal fade, color change or paint fill. We will repair or replace without charge, providing it has been installed according to the design and installation specifications shown in this catalog. Purchaser is responsible for removal and reinstallation costs of said product.

Limited One-Year Warranty

BEST’s limited one-year warranty covers all signs not covered by the “life of the building” warranty. This limited warranty covers any defect due to faulty material or workmanship for one year from date of invoice. We will repair or replace the product without charge, providing it has been installed according to our design and installation specifications. Purchaser is responsible for removal and reinstallation costs of said product.

Fiberglass Sign Limited Warranty

BEST warrants its fiberglass signs against any defect due to faulty material or workmanship and legibility for 20 years. This limited warranty specifically does not cover normal fade, color change or paint-fill. We will repair or replace the product without charge, providing it has been designed and installed according to our design and installation specifications. Purchaser is responsible for removal and reinstallation costs of said product.

Warranty Limitations and Exclusions

None of our warranties cover damage caused by misuse, careless handling, improper installation or where repairs or alterations have been attempted by others. No other guarantees, written or verbal, are authorized by BEST.

BEST assumes no liability, express or implied, for errors, omissions or any damages resulting from interpretation of Americans with Disabilities Act, its regulations and Accessibility Guidelines. Copy is translated to Grade 2 braille using state of the art computer software.

In order for products to be covered by our limited warranties, the following is required:

1. Signs of “ES” or “MP” plastic over 100 square inches must be of either our Detail A (base construction) or mechanically attached with holes and screws.
2. Changeable message signs with inserts must have 1/2” borders between sign edges and other windows.
3. Raised letter Graphic Blast® signs to meet ADA and ANSI A117.1 must be with “MP” plastic and have a 5/8” minimum lettering.
4. Material must have been supplied by BEST.
5. Invoice must be paid within 30 days of delivery of signs.

Contact Information

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